



# Print Aware Powered by MPS Monitor

## What is Print Aware?

Print Aware is a data collection tool specialized for copiers and printers. Print Aware scans and gathers Toner Levels and Meter Counts from copiers and printers on the network. Print Aware uses SNMP (Simple Network Management Protocol) to pull the MIB (Management Information Base) from the print devices on the network. The MIB contains information such as Serial Number, Make, Model, IP Address, Meter Counts, and Toner Levels for each print device.

## Does MPS Monitor hold ISO 27001 Certification?

ISO 27001 is the Industry Standard for Information Security. Yes, Print Aware powered by MPS Monitor holds the certification.

Please see the following pages for the certificate and other related information.

## Does MPS Monitor have a SOC 2 Type 2 Report?

Yes, Print Aware powered by MPS Monitor does have a SOC 2 Type 2 Report available.

Please see the following pages for the first two pages of the report. If the entire report is needed, then please complete the form here: [www.marconet.com/request-security-info](http://www.marconet.com/request-security-info)

CERTIFICAT



CERTIFICADO



СЕРТИФИКАТ



認證證書



CERTIFICATE



ZERTIFIKAT



Italia

# CERTIFICATO

Nr. 50 100 13777 Rev.005

SI ATTESTA CHE / THIS IS TO CERTIFY THAT

IL SISTEMA DI GESTIONE PER LA SICUREZZA DELLE INFORMAZIONI DI  
THE INFORMATION SECURITY MANAGEMENT SYSTEM OF


**MPS MONITOR S.r.l.**

SEDE LEGALE:  
REGISTERED OFFICE:

**VIA BORROMEI 2 IT - 20123 MILANO (MI)**

SEDI OPERATIVE: **VEDI ALLEGATO 1** / OPERATIONAL SITES: **SEE ANNEX 1**

È CONFORME AI REQUISITI DELLA NORMA  
HAS BEEN FOUND TO COMPLY WITH THE REQUIREMENTS OF

**UNI CEI EN ISO/IEC 27001:2017**

QUESTO CERTIFICATO È VALIDO PER IL SEGUENTE CAMPO DI APPLICAZIONE  
THIS CERTIFICATE IS VALID FOR THE FOLLOWING SCOPE OF APPLICATION

**Sviluppo di piattaforme software per il monitoraggio dei parametri funzionali e la gestione remota di processi legati ai dispositivi di stampa. Erogazione di servizi per il monitoraggio dei parametri funzionali e la gestione remota di processi legati ai dispositivi di stampa in modalità "Software as a Service" (SaaS) (IAF 33, 35)**

**Development of software platforms for remote monitoring and management of printing devices and related processes. Provision of services for remote monitoring and management of printing devices in "Software as a Service" (SaaS) mode (IAF 33, 35)**

DICHIARAZIONE DI APPLICABILITÀ / STATEMENT OF APPLICABILITY: REV 6 DEL 27.05.2022



SSI N° 005G

Membro degli Accordi di Mutuo Riconoscimento  
EA, IAF e ILAC  
Signatory of EA, IAF and ILAC Mutual  
Recognition Agreements

Per l'Organismo di Certificazione  
For the Certification Body  
**TÜV Italia S.r.l.**

Validità / Validity

Dal / From: **2023-01-11**Al / To: **2026-01-10**

*Francesco Scarlata*  
**Francesco Scarlata**

Data emissione / Issuing Date:

Direttore Divisione Business Assurance  
Business Assurance Division Manager

**2023-01-09**

PRIMA CERTIFICAZIONE / FIRST CERTIFICATION: 2017-01-11

"LA VALIDITÀ DEL PRESENTE CERTIFICATO È SUBORDINATA A SORVEGLIANZA PERIODICA A 12 MESI E AL RIESAME COMPLETO DEL SISTEMA DI GESTIONE AZIENDALE CON PERIODICITÀ TRIENNALE"  
"THE VALIDITY OF THE PRESENT CERTIFICATE DEPENDS ON THE ANNUAL SURVEILLANCE EVERY 12 MONTHS AND ON THE COMPLETE REVIEW OF COMPANY'S MANAGEMENT SYSTEM AFTER THREE-YEARS"

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Italia

ALLEGATO 1 AL CERTIFICATO NR 50 100 13777 Rev.005  
ANNEX 1 TO CERTIFICATE NO 50 100 13777 Rev.005  
pagina 1 di 1 / page 1 of 1

IL CERTIFICATO NR 50 100 13777 Rev.005 COPRE ANCHE LE SEGUENTI SEDI OPERATIVE:  
THE CERTIFICATE N 50 100 13777 Rev.005 COVERS ALSO THE FOLLOWING OFFICES:

## MPS MONITOR S.r.l.



VIA CADUTI DEL LAVORO 5  
IT - 70029 SANTERAMO IN COLLE (BA)

Sviluppo di piattaforme software per il monitoraggio dei parametri funzionali e la gestione remota di processi legati ai dispositivi di stampa. Erogazione di servizi per il monitoraggio dei parametri funzionali e la gestione remota di processi legati ai dispositivi di stampa in modalità "Software as a Service" (SaaS) (IAF 33, 35)

*Development of software platforms for remote monitoring and management of printing devices and related processes. Provision of services for remote monitoring and management of printing devices in "Software as a Service" (SaaS) mode (IAF 33, 35)*

VIA CIPRO 1  
IT - 25124 BRESCIA (BS)

Sviluppo di piattaforme software per il monitoraggio dei parametri funzionali e la gestione remota di processi legati ai dispositivi di stampa. Erogazione di servizi per il monitoraggio dei parametri funzionali e la gestione remota di processi legati ai dispositivi di stampa in modalità "Software as a Service" (SaaS) (IAF 33, 35)

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**A-LIGN**

MPS Monitor s.r.l

Type 2 SOC 2 with  
Cloud Security Alliance (CSA)  
Cloud Controls Matrix (CCM)

2024



**REPORT ON MPS MONITOR S.R.L.'S DESCRIPTION OF ITS SYSTEM AND ON THE  
SUITABILITY OF THE DESIGN AND OPERATING EFFECTIVENESS OF ITS  
CONTROLS RELEVANT TO SECURITY, AVAILABILITY, AND  
CONFIDENTIALITY WITH CSA CCM CRITERIA**

**Pursuant to Reporting on System and Organization Controls 2 (SOC 2)  
Type 2 examination performed under AT-C 105 and AT-C 205**

**December 1, 2023 to November 30, 2024**

# STAR Attestation Registry Entry Form

*The information below is provided as a companion to the CSA STAR Attestation.*

**Organization Name**  **Organization URL**

## Cloud Service Business Description (200 words or less)

MPS Monitor® is a leading SaaS platform for remote monitoring and management of printers and multifunctional devices. With more than 2,100,000 printing devices and 50 billion pages monitored each year on over 320,000 end users, MPS Monitor is one of the major IoT software solutions globally for monitoring printing devices and the provision of Managed Print Services. MPS Monitor provides a comprehensive SaaS platform for monitoring and managing printers, available on the cloud, and equipped with a full set of APIs for integrating external software solutions. Its highly scalable and high-performing data collection technology allows Dealers/VARs, large end-users, manufacturers, and retailers of printer consumables to satisfy any need associated with the management of printing devices, recording of page volumes, and supply of toner in an automatic and controlled way. The MPS Monitor Cloud service is managed within an ISO/IEC 27001:2017 certified Information Security Management System and guarantees full compliance with the EU General Data Protection Regulation (GDPR). MPS Monitor ensures compliance to System and Organization Controls 2 Type 2 (SOC 2 Type 2) and CSA STAR Level 2, both verified through annual audits performed by A-LIGN. The company has collaborations with key technology industry leaders, including Microsoft, HP, Okta, Epson, and Zebra Technologies, and with most prominent industry associations, including BTA and IBPI, while some of the industry's most respected organizations - including IDC, Quocirca and Keypoint Intelligence - have endorsed MPS Monitor's solutions.

## Scope and Applicable Trust Service Principles and Criteria

SECURITY, AVAILABILITY AND CONFIDENTIALITY WITH CSA CCM CRITERIA

**Verify CCM Version Used** ☐ Version 3.0.1 ☒ Version 4.0

**Attestation Period (MM/DD/YYYY)** From  To

**Attestation Country**  **CPA Firm Used**

\*All STAR Attestation Assessors must be CCSK Certified through CSA. Email address will be used for CCSK validation purposes only and will not be retained or disclosed.